

**Position: Rentals & Hospitality Manager**

**Job Type: Full-time, Permanent**

Camp Chestermere is a year-round Christian Camp and Ministry organization, with a lakeside location in the City of Chestermere, Alberta.

Reporting to the Executive Director, this position is accountable for creating, implementing and managing a user revenue strategy that contributes to the sustainability of Camp Chestermere. Creating the systems and processes needed to support Camp's hospitality stream, this role sets a standard of excellence, care and service that exemplifies the love of Christ to all guests and stakeholders.

**Responsibilities:**

- Work with Year-Round team to create a business plan for hospitality which maximizes revenue generation.
- Create or oversee marketing and advertising strategy to increase targeted users. Drive this strategy to completion.
- Partner with other functions to develop systems to support hospitality revenue stream including processes related to cleaning, registration, space management, food services, pricing and user experience.
- Contribute to and give leadership to the planning and development of the facilities.
- As member of the year round leadership team, serve as a Christ-like role model to staff and volunteers and provide spiritual and operational leadership.
- Oversee the rental guest experience – both by generating profitable revenues to help subsidize the camping ministry, but also to create space for our hospitality guests to connect with Christ and each other. Ensure effective systems in place for the guest experience from first contact, through their time at Camp Chestermere, to follow up.
- Build the hospitality team to fulfill the vision for hospitality at Camp Chestermere. Hire hosts for groups who exemplify the values of Camp Chestermere and train the host staff to carry out our vision for hospitality.

**Qualifications:**

- Personal relationship with Jesus Christ, a growing relationship with the living God and evidence of the fruit of the Spirit. Aligned with and committed to Camp Chestermere's Statement of Faith.

- 5+ years of related experience in sales, revenue generation and/or hospitality management.
- University degree or diploma in a related field preferred.
- Collaborative approach and team player with a demonstrated ability to maintain healthy working relationships.
- Winsome leader who is humble, teachable, approachable, future oriented and mission centric.
- Excellent written and verbal communication skills.
- Strong planning, organizing, problem-solving and decision-making skills.
- Self-starter who is creative, motivated and diligent with a high commitment to personal and professional excellence.
- Business acumen, particularly in the area of budget development, fiscal control and revenue generation.
- Strong systems organizational skills with experience creating and improving human resource and operational systems.

**Job Type:** Full-time, Permanent (following probationary period)

**Salary:** Commensurate to experience. Camp Chestermere offers a competitive compensation package.

**Work Location:** In-person at Camp Chestermere facility

Please submit resume and a cover letter telling us a little about yourself and why you are interested in this position to Executive Director, Christopher Walker, at [campdirector@campchestermere.com](mailto:campdirector@campchestermere.com)